

Complete the dialogue

Fill in the blanks by listening to the audio file (see link/QR code below the dialogue).

Good morning. How can I _____ you?

I'm _____ because I need to reschedule my appointment tomorrow. My name is Brown.

Certainly. What _____ would you like to change it to?

Would _____ be possible?

Yes, Friday is fine. What time would you like to schedule it _____?

_____ o'clock in the afternoon.

Alright, your new appointment will be on Friday ____ 3 pm.

Thank you so much. I really appreciate it, and I'm very sorry for this last minute _____. Something came up.

No problem, Mr. Brown. Just let us know a little _____ next time.

I will do that. Thank you for your _____, and I'll see you on Friday.

We'll _____ you then, Mr. Brown.



Listen to the Dialogue



Practice the Dialogue Online



All Learning Content Related to this Topic

Solutions: Good morning. How can I **help** you? / I'm **calling** because I need to reschedule my appointment tomorrow. My name is Brown. / Certainly. What **day** would you like to change it to? / Would **Friday** be possible? / Yes, Friday is fine. What time would you like to schedule it **for**? / **Three** o'clock in the afternoon. / Alright, your new appointment will be on Friday **at** 3 pm. / Thank you so much. I really appreciate it, and I'm very sorry for this last minute **change**. Something came up. / No problem, Mr. Brown. Just let us know a little **earlier** next time. / I will do that. Thank you for your **time**, and I'll see you on Friday. / We'll **see** you then, Mr. Brown.