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Good morning. How can I help you?



I'm calling because I need to reschedule my appointment tomorrow. My name is Brown.



Certainly. What day would you like to change it to?



Would Friday be possible?



Yes, Friday is fine. What time would you like to schedule it for?



Three o'clock in the afternoon.



Alright, your new appointment will be on Friday at 3 pm.



Thank you so much. I really appreciate it, and I'm very sorry for this last minute change. Something came up.



No problem, Mr. Brown. Just let us know a little earlier next time.



I will do that. Thank you for your time, and I'll see you on Friday.



We'll see you then, Mr. Brown.