

Good morning. David Brown speaking.

Good morning. This is Emma Wood. I would like to speak to Mr. Gray.

Just a second, I'll check if he is in already.



I am sorry, but Mr. Gray is not here yet.

Can you tell me when he will be in?

Probably around 4 pm.

Alright, I will call again later then. Thank you.

You're welcome. Goodbye.





REAL-LIFE CONVERSATIONS

Telephoning





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