

Buying a Phone

Looking to go shopping for a new phone, but aren't sure what to say? Shopping for a phone in your second language can be challenging because you need to know a lot of technical vocabulary. Nowadays though it's often important to have a phone. They're useful to have both in everyday life as well as for jobs.

Below, we'll help prepare you for your next trip to the phone store. You'll learn helpful questions to ask, as well as different ways to answer these questions. Take a look and start improving your English!

Essential Phrases

› Questions and Statements: Employee

› Questions and Statements: Customer

Answers to the Most Common Questions

Questions and Statements: Employee

In the table below, we've collected common questions and statements that employees in phone stores will use. Have a look at them so that you'll be prepared for the next time you're in the phone store.

What kind of phone are you looking for?
Are you looking for anything in particular?
I would suggest one of these models.
How much would you like to spend?
The two phones are pretty similar, but the black one has more storage.
The phone comes with a USB cable and headphones.
Its battery should last anywhere between 15 and 36 hours.
We do sell a couple of unlocked models.
The phone with the plan will cost \$25.99 per month.
What size SIM card do you need?

Questions and Statements: Customer

Below, you'll find a collection of useful phrases to use while looking for a new phone. Use them to describe what you're looking for or when you want to know more about a specific phone.

I need a phone with a good camera.

What is the difference between these two phones?

Is the phone unlocked?

How much are the monthly rates?

Does the phone come with a charger?

How much storage does the phone have?

What is the battery life like?

I need to get a SIM card for my phone.

I'd like something with lots of storage.

Does this phone have a slot for SD cards?

What is the quality of the screen like?

I need a phone with a good camera

Use the sentence pattern **I need a phone with + FEATURE** to say what features you'd like your new phone to have. The salesperson you are talking to will then be able to help you better. They might show you some phones with that feature and say something like **Our newest models have the best cameras.**

I'd like something with lots of storage

You can tell someone what you want in a new phone by using the sentence pattern **I'd like something with + FEATURE**. In response, a salesperson might ask follow-up questions or show you what phones they have available. Here is a possible response to our example sentence **I can show you our models with the best cameras.**

Answers to the Most Common Questions

What are the most essential English phrases to know when buying a phone?

What kind of phone are you looking for?

How much would you like to spend?

What is the difference between these two phones?

What is the battery life like?

Its battery should last anywhere between 15 and 36 hours.

How much storage does the phone have?

I'd like something with lots of storage.



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