

## Booking a Hotel Room: At the Reception

Do you have a room reservation? How long will you be staying with us? How many nights would you like to stay? How many guests are with you? What kind of room would you like? I'm sorry we don't have any rooms available. The room includes free breakfast. There's a great view from the room. Here is your room key and number. Check-out is until 10am. Do you need a wake-up call? Do you need help with your bags? Is there anything else we can help you with? Thank you for staying with us!

